



## Hertford Police Report For January 2023 meetings

**Hertford crime figures 1<sup>st</sup> April 2022 to 31<sup>st</sup> December 2022**

Group	Crime Type	2020-21	2021-22	2022-23	Diff 2023 from 2022
Victim Based	Arson & Criminal Damage	13	28	13	-15
	Burglary	3	6	8	+2
	Sexual Offences	6	10	5	-5
	Theft	11	20	20	0
	Fraud	18	23	12	-11
	Robbery	0	0	1	+1
	Vehicle Offences	9	5	1	-4
	Violence against the person	63	70	133	+63
	<b>Total victim based crimes</b>	<b>123</b>	<b>162</b>	<b>193</b>	<b>+31</b>
Crimes Against Society	Drug Offences	12	6	6	0
	Misc Crimes Against Society	5	2	1	-1
	Possession Of Weapons	0	0	2	+2
	Public Order Offences	10	14	24	+10
	<b>Total crimes against society</b>	<b>27</b>	<b>22</b>	<b>33</b>	<b>+11</b>
	<b>Total</b>	<b>150</b>	<b>184</b>	<b>226</b>	<b>+42</b>

## December 2022

There were 86 incidents reported in your area during December.

**16/12/2022 07:24** – A two vehicle RTC occurred on Moor Road in Hunmanby. One driver suffered serious but non-life threatening injuries, they were taken to hospital by ambulance. The road conditions were treacherous through ice at the time of the collision.

**20/12/2022 18:46** – A resident received a text message from 08000377476 stating it was Barclays Bank – the resident doesn't bank with them. The text message asked if they had just spent £103, and if not to click the link in the message. The resident didn't click on the link but did forward the message to **7726. This is the Ofcom number to forward scam message to. See the link [How to report scam texts and mobile calls to 7726 - Ofcom](#)** for further details, or Google "7726" and it comes up as the top result.

**22/12/2022 14:44** – A resident received a scam phone call from a female. The scammer stated to the resident they had had a bit coin account for 4 years and asked whether they wanted to roll it over or pay off the debt now. The resident was alert to the fact this may be a scam so politely told the scammer they were going to seek some advice first. The bank confirmed this was indeed a scam. The scammer called again a few days later to ask for the money. The resident advised them they had spoken to the bank and it was a scam. The scammer threatened them with legal action and the phone was put down. Please don't engage with these thieves in any way, shape or form.

**30/12/2022 14:49** – Officers on patrol stopped a vehicle which was driving from Hunmanby towards the Dotterel. Enquiries revealed there was no insurance in place so the vehicle was seized and driver reported for this offence.

**Op Attention (Christmas drink/drug drive campaign)** – Between 01/12/22 and 31/12/22 across North Yorkshire, Neighbourhood Officers conducted 247 breath tests. Filey, Eastfield and Scarborough Rural Officers conducted 210 of these, 85% of the total across the whole of NYP. In the Borough of Scarborough across all departments, a total of 305 breath tests were conducted. 68% of these were conducted by Filey, Eastfield and Scarborough Rural Officers. The checks took place at high-visibility checkpoints and at peak travel times, they resulted in 4 arrests. The locations used were intelligence led.

**Change to front office opening times** - Due to staffing difficulties, the front counter hours of both Filey and Eastfield Police Station are changing for the next 9 months. Filey will be open 0900-1500 every Monday, Wednesday and Friday. Eastfield will be open 0900-1500 every Tuesday and Thursday.

During December we dealt with 694 incidents across the area as a whole, a breakdown of these follows (not inclusive of all incidents): -

- 11 injury/death RTCs.
- 29 damage only RTCs.
- 29 road related offences, drink/drug driving, no insurance/license/dangerous driving/speeding etc...
- 39 reports of suspicious circumstances.
- 9 missing persons.
- 0 firearms/weapons incidents.
- 1 hoax calls.
- 55 domestic incidents/violence.
- 69 concern for safety incidents.
- 5 civil disputes.
- 3 animal incidents
- 32 highway disruptions
- 62 violence crimes.
- 11 sexual offences.
- 12 thefts.
- 0 stolen motor vehicles.
- 7 fraud or forgery.
- 2 drug offence.
- 13 criminal damages.

- 2 dwelling or commercial burglaries.
- 1 auto crimes.
- 41 anti-social behaviour reports.

### **Other News**

Please note that in addition to the traditional 999 or 101 we can be contacted on our email address is [snafiley@northyorkshire.pnn.police.uk](mailto:snafiley@northyorkshire.pnn.police.uk). Please do not report incidents to this email, but if you would like to speak to a member of our team for advice then please use it. Incidents can also be reported direct on [www.northyorkshire.police.uk](http://www.northyorkshire.police.uk)

If an incident of Anti-Social Behaviour occurs which you would like Police to deal with then please report this as soon as possible after the event to allow Officers the best chance to deal with the culprits. Please do not wait until next time you happen to bump into an Officer or Parish Councillor. It allows us to make connections with other incidents and deal with individuals for patterns of behaviour rather than incidents in isolation. It does not matter if no suspects have been seen or cannot be identified; we may have this reported on another nearby incident and be able to link them.

If you wish to look at crime statistics, along with stop-searches, news & events and other information for your area, then please visit [www.police.uk](http://www.police.uk). This website has been updated and has new sections with more detailed statistics relating to your area. There is a multitude of information on this website. You can also search for general Police advice on this website - <https://www.askthe.police.uk/content/default.mth>

### **North Yorkshire Community Messenger**

This is a free email alert service from North Yorkshire Police. Our local teams use the system to let you know what's happening in your area.

- You can sign up to receive alerts about events, crime appeals, safety advice and much more.
- The alerts can be tailored to where you live and work.
- You can unsubscribe at any time.

When you sign up, you'll be able to select the type of alerts you'd like to receive, including:

- various watch schemes for business owners
- a monthly fraud round-up newsletter.

Sign up here - <https://www.northyorkshirecommunitymessaging.co.uk/#signup-section>



# Community Safety Advice

## January 2023



### Reminder on when to call 999/101

After recently seeing a post on the NYP Facebook page about calling the Police it made me think that perhaps it's a good time for a pointer as to when to call 999 and when to call 101.

Sadly, our hard-working call centres have to deal with all sorts of inappropriate 999 calls; I am reminded of an incident whereby someone dialled 999 because their fast-food delivery was late!

So – easier said than done if you have witnessed something out of the ordinary or you have been, sadly, a victim of crime as the adrenalin may be pumping!

Rule of thumb –

is the person who has committed the crime still in your sight?

is the crime still in progress?

Have you been hurt, or threatened in any way?

Is someone else in danger of being hurt or is being threatened in any way?

If your answer to any of the above is yes, phone the Police immediately on 999 to ask for assistance.

If you may be in danger, try to get yourself to a safe place while calling 999 to keep yourself safe while help arrives. If someone is threatening you with a weapon, definitely get yourself in a safe place, if possible.

When you are calling the Police, whether it be on 999 or 101 try to give an exact location; an app called "What3words" is ideal and can be downloaded free of charge to both Smartphone and iPhone; this accurate location will help the Police to find you as using colloquial names for areas won't work if you are speaking to a call centre as the call handler may not live where you live.

And now for the information that sparked this month's piece and I've kept it word for word.

### Accidentally dialled 999?

Your natural reaction might be to hang up as soon as possible so as not to waste police time.

But did you know that if you hang up without speaking to the operator your call will be passed to us as a 'silent call'?

And many people don't realise that we then need to spend valuable time trying to call you back to establish whether there is an emergency situation and determine if an emergency response is needed.

So, if you accidentally dial 999 then the best thing you can do is to stay on the line and let the operator know that it was an accident, and that no assistance is required.  
Please don't just hang up.

On average we estimate that we get 18,640 calls a year that are an accidental or 'pocket-dial' call which is the 9.5% of our total volume of incidents in North Yorkshire Police based on the last 12 months.

That's thousands of hours a year where we could be answering genuine 999 calls and 101 calls much quicker.

But there are ways you can help up:

- As mentioned above, always stay on the line and explain what has happened to the emergency service call handler if you accidentally call 999. Do not simply hang up.
- Keep your phone safe and out of reach from children and pets.
- And lock your phone before you put it in your pocket or bag.

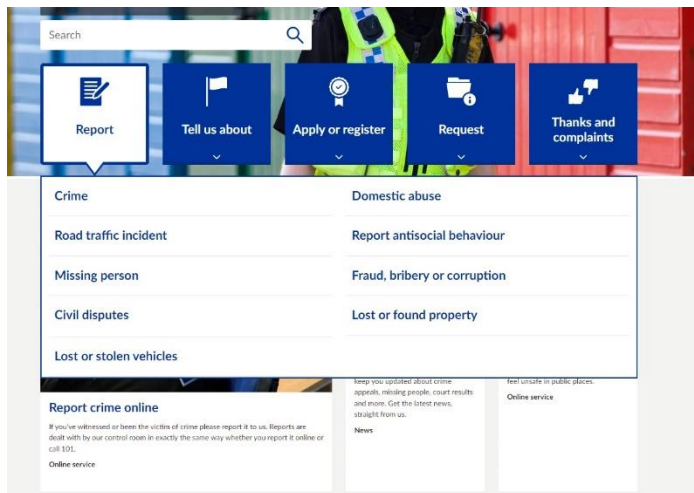
We understand that accidents happen, but if you accidentally call us, by staying on the line you can help us save time tracing the call and free up our colleagues' time to take genuine 999 calls from those really in need of help.

As always, if a crime is in progress or if there is an immediate risk to person or property, always dial 999.

If a crime is not in progress, then please consider reporting the incident online to us via our website in the first instance. Alternatively, you can call 101."

### **Just a reminder .....**

We can all do our part to help North Yorkshire Police keep us safe and also get the help we need, when we need it and of course, if you are tech-savvy you can also report incidents (not 999) online by visiting [www.northyorkshire.police.uk](http://www.northyorkshire.police.uk) and selecting the "report" button as shown below.



### **And finally ...**

Keep yourself up to date with the latest scams and crime information by going to <https://www.northyorkshirecommunitymessaging.co.uk> (Home Page - North Yorkshire Community Messaging) in order to sign up to NYP Community Messaging programme; instructions on how to do this has been sent out with the May 2022 Police report. If you have lost your May 2022 copy I'm sure a copy could be supplied 😊

So: until next time .... Stay Safe and Stay Alert!

Mrs Trish Colling



### **Community SpeedWatch**

If you wish to make a complaint about speeding, please email – [communityspeedwatch@northyorkshire.police.uk](mailto:communityspeedwatch@northyorkshire.police.uk) and they will get in touch to discuss what options are available. This can range from enforcement from speed vans to members of the Community being trained in the use of a speed gun!

### **Community Messaging is “Live”**

If you wish to receive community news via messaging, please visit the North Yorkshire Police website – Community Messaging and sign up or speak with a member of the Safer Neighbourhood Team

### **Crimestoppers**

If you have any information you would like to pass on in confidence, please contact Crimestoppers on **0800 555 111**

### **Property Marking**

Consider marking your expensive property – such as laptops, iPads, game consoles and TVs. Your local Neighbourhood Team will be happy to assist with this.

Also, register your new property at [www.immobilise.com](http://www.immobilise.com)

## **Local News**

Here is where you will see local news posted – could be a forthcoming fete, Show or roadshow. Contact [Matthew.Hazelwood@northyorkshire.police.uk](mailto:Matthew.Hazelwood@northyorkshire.police.uk) to “advertise” your event here !!

For any complaints regarding 101 or other issues, please go to the North Yorkshire Police Website, click – Contact us at the top of the page, then ‘complain to us box’

Or go straight to it by this link - <https://northyorkshire.police.uk/contact/complain-to-us/>



# Contact NYP



## Your Local Team

### **Beat Manager**

PC1964 Davis

### PCSOs

PCSO 5565 Johnson

PCSO 5241 Mainprize

PCSO 5509 Almond

## Useful Contact Numbers

Highways 01609 780 780

NHS 111

Local Dog Warden 01723 232323

Action Fraud 0300 123 2040



Force Twitter – @NYorksPolice



Checkout Facebook and give our page a “like” for updates.

**Force Page** – North Yorkshire Police