

## **Hertford Police Report For October 2022 meetings**

### Hertford crime figures 1st April 2022 to 31st October 2022

Group	Crime Type	2020-21	2021-22	2022-23	Diff 2023 from 2022
Victim Based	Arson & Criminal Damage	12	20	12	-8
	Burglary	2	4	6	+2
	Sexual Offences	6	10	5	-5
	Theft	10	18	15	-3
	Fraud	15	18	8	-10
	Robbery	0	0	1	+1
	Vehicle Offences	7	5	1	-4
	Violence against the person	52	57	115	+58
	Total victim based crimes	104	132	163	+31
	Drug Offences	11	6	5	-1
	Misc Crimes Against Society	5	2	1	-1
	Possession Of Weapons	0	0	2	+2
Crimes Against	Public Order Offences	9	9	17	+8
	Total crimes against society	25	17	25	+8
Society	Total	129	149	188	+39

### October 2022

There were 130 incidents reported in your area during October.

16/10/2022 00:00 — A resident received an unsolicited WhatsApp message from someone purporting to be their daughter. The 'daughter' stated their phone number had changed, this was their new number and they desperately needed some money as their accounts had been frozen. Several thousand pounds were transferred before it transpired it was a fraud. These messages can be very convincing, please always check in person or on a video call if a loved one unexpectedly asks to borrow money.

18/10/2022 12:15 - £2,000 of damage was caused to hay bales at a farm on Sands Lane in Hunmanby. There are currently no suspects.

25/10/2022 10:05 – Within the last week, a decorative resin Lamb was smashed outside Hunmanby Community Centre. This is the second time this has occurred in the last year.

01/11/2022 - 00:15 - A male attended Eastfield Police station and rang the doorbell. The night shift officers answered the door to the male who had a machete in his hand. After negotiations, he was tasered and arrested.

### National Speed Enforcement Campaign – 17th to 31st October.

Safer Neighbourhood Police Officers took part in a national campaign to educate and enforce around the dangers of speeding. Locations covered included: -

- A170 at West Ayton
- A170 Racecourse Road at East Ayton
- A170 at Wykeham
- Osgodby Lane
- Church Lane, Cayton.
- Station Road, Cayton.
- Eastway, Eastfield.
- Red Scar Lane in Newby.
- Muston Road in Filey
- A1039 at Flixton
- Stoney Haggs Road in Seamer
- A171 Scalby Road
- Malton Road, Hunmanby.
- B1261 Seamer Road in East Ayton.

Specifically in the above locations, a total of 74 people were dealt with for speeding by either a Traffic Offence Report or Fixed Penalty Ticket. In addition to this, the below offences were dealt with throughout October

09/10/2022	Neglect of traffic regulations	Motor Vehicle failing to comply with Solid White Lines.	A170 WYKEHAM
10/10/2022	Vehicle reg and excise licence offences (NE)	Drive a vehicle when the registration mark fails to conform with regulations	SCALBY ROAD, SCARBOROUGH
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10/10/2022	Miscellaneous motoring offences (NE)	Front seat passenger fail to wear seat belt in motor vehicle	DUNSLOW ROAD, EASTFIELD
10/10/2022	Vehicle test offences (NE)	Use a motor vehicle without a test certificate	SCALBY ROAD, SCARBOROUGH
10/10/2022	Miscellaneous motoring offences (NE)	Driver of motor vehicle fail to wear a seat belt	SCALBY ROAD, SCARBOROUGH
10/10/2022	Lighting offences (NE)	Lamps, reflector, rear markings not maintained	SCALBY ROAD, SCARBOROUGH
10/10/2022	Miscellaneous motoring offences (NE)	Driver of motor vehicle fail to wear a seat belt	DUNSLOW ROAD, EASTFIELD
10/10/2022	Neglect of pedestrian rights (E)	Fail to stop at red light at pelican crossing	DUNSLOW ROAD, EASTFIELD
15/10/2022	Careless driving (E)	Drive vehicle without due care and attention	A170 WYKEHAM
16/10/2022	Vehicle reg and excise licence offences (NE)	Drive a vehicle when the registration mark fails to conform with regulations	REASTY ROAD SCARBOROUGH

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27/10/2022	Careless driving (E)	Drive vehicle without due care and attention	MARKET LANE, EASTFIELD, SCARBOROUGH, NORTH YORKSHIRE
30/10/2022	Neglect of traffic regulations	Motor Vehicle failing to comply with Solid White Lines.	A170 WYKEHAM
31/10/2022	Neglect of traffic regulations	Motor Vehicle failing to comply with Solid White Lines.	A170 WYKEHAM
30/10/2022	Neglect of traffic regulations	Motor vehicle fail to comply with endorsable section 36 traffic sign - manned equipment	WHITE HORSE LANE, SEAMER, SCARBOROUGH

During September we dealt with 787 incidents across the area as a whole, a breakdown of these follows (not inclusive of all incidents): -

- 7 injury/death RTCs.
- 16 damage only RTCs.
- 42 road related offences, drink/drug driving, no insurance/license/dangerous driving/speeding etc...
- 42 reports of suspicious circumstances.
- 7 missing persons.
- 1 firearms/weapons incidents.
- 9 hoax calls.
- 53 domestic incidents/violence.
- 79 concern for safety incidents.
- 8 civil disputes.
- 5 animal incidents
- 10 highway disruptions
- 72 violence crimes.
- 10 sexual offences.
- 25 thefts
- 0 stolen motor vehicles.
- 9 fraud or forgery.
- 3 drug offence.
- 41 criminal damages.
- 12 dwelling or commercial burglaries.
- 1 auto crimes.
- 66 anti-social behaviour reports.

#### **Other News**

Please note that in addition to the traditional 999 or 101 we can be contacted on our email address is <a href="mailto:snafiley@northyorkshire.pnn.police.uk">snafiley@northyorkshire.pnn.police.uk</a>. Please do not report incidents to this email, but if you would like to speak to a member of our team for advice then please use it. Incidents can also be reported direct on <a href="https://www.northyorkshire.police.uk">www.northyorkshire.police.uk</a>

If an incident of Anti-Social Behaviour occurs which you would like Police to deal with then please report this as soon as possible after the event to allow Officers the best chance to deal with the culprits. Please do not wait until next time you happen to bump into an Officer or Parish Councillor. It allows us to make connections with other incidents and deal with individuals for patterns of behaviour rather than incidents in isolation. It does not matter if no suspects have been seen or cannot be identified; we may have this reported on another nearby incident and be able to link them.

If you wish to look at crime statistics, along with stop-searches, news & events and other information for your area, then please visit <a href="www.police.uk">www.police.uk</a>. This website has been updated and has new sections with more detailed statistics relating to your area. There is a multitude of information on this website. You can also search for general Police advice on this website - <a href="https://www.askthe.police.uk/content/default.mth">https://www.askthe.police.uk/content/default.mth</a>

### **North Yorkshire Community Messenger**

This is a free email alert service from North Yorkshire Police. Our local teams use the system to let you know what's happening in your area.

- You can sign up to receive alerts about events, crime appeals, safety advice and much more.
- The alerts can be tailored to where you live and work.
- You can unsubscribe at any time.

When you sign up, you'll be able to select the type of alerts you'd like to receive, including:

- various watch schemes for business owners
- a monthly fraud round-up newsletter.

Sign up here - <a href="https://www.northyorkshirecommunitymessaging.co.uk/#signup-section">https://www.northyorkshirecommunitymessaging.co.uk/#signup-section</a>

# Community Safety Advice November 2022

Remote access to your digital devices

#### Ok, so what is Remote Access?

That's when you are persuaded to download a program that you would not normally think to do for someone you don't know to have access to your computer or laptop — it's normally stated that is to "help" you with a problem and sometimes it is the proper thing to do - but...... scammers also use Remote Access to gain access to your screen (s) in order to con money out of you and steal your private information. So please read on and keep yourself safe by being aware of what can happen and how to recover from it should you get caught out (hopefully). It starts where you are given a phone number to get "help" — then they give you information on how to download their scamming program.

#### Refund scam

Scammers also convince you to give them access by saying you will get money that only they can give you by connecting to another computer i.e. a refund scam. This can also include asking you to display your online bank account and them making a promise of putting a refund deposit on your statement. They then tell you they think you've given a wrong access code and ask for a gift card as a refund to them.

Scammers may also try to convince you to give them remote access by telling you they have money to give you that they can only deliver by connecting to your computer, as seen in the recent FTC refund scam that's been making the rounds. Another very recent refund scam includes asking you to display your online bank account and putting a fake deposit on your account. The scammers then make you to believe that they made a typo on the fake refund issued and ask for a gift card as a refund to them – I would imagine by implying that you've inconvenienced them?!

### So, they have access to your computer

Let's assume that you have persuaded to give *Remote Access* to your compute; you are then asked to install a program such as LOGMEIN, TEAMVIEWER or GOTOSSIST which allows another person to access your computer just like they were sitting next to you – it's difficult because some firms actually use these very same programs are used by legitimate firms to give technical support but as said, the fraudsters use them as well for criminal purposes.

While connected, they can try to pull a scam by saying you have a virus or problem with your computer that only they can fix but really what they are doing is downloading and installing harmful program or programs. Some include using Command Prompt speak which let's be fair, most of us haven't a clue of what that means (unless we're a programmer ourselves). You are then told that it will cost money to fix the issue of either a few £10s of perhaps even £100s of pounds and they pretend to fix your "issues" when they are in fact creating them! They take your money, and if you use a credit card to pay or give your bank details they can take and make more fraudulent transactions and/or charges in the future. They can also install what's called "malware" which watches where you go on the internet, sends details back to the scammers of your banking transactions/details, your passwords, any and all financial information over and over again as well as possibly stealing your identity!! That's VERY scary indeed ..... VERY scary.

### How to avoid being caught out

- Tech support specialists from companies or government NEVER cold call people so if you get such a call, It's a SCAM;
- Proper computer companies never use their phone number on a security warning and then advise people to contact them; if you see a pop-up or virus warning advising you to call a number, it's a SCAM
- Some pop-ups have installed code that makes them hard to close; you
  can force your browser to close by using the Ctrl + Alt + Delete and
  opening the Task Manager if your using Windows or Command + Option
  + Escape if you're using Apple Mac.
- NEVER give remote access to anyone you don't know, as doing so lets them bypass agreed deal of your cyber security.

### What to do if you've been scammed by Remote Access

First rule of thumb is – DON'T PANIC!! – there are still chances to recover. Contact whoever, your bank with any payment method you gave the scammer, such as your credit card issuer and tell them about the scam; most banking websites now have a dedicated number to call for scams so make sure you have that number to hand in case you need to use it. Sadly, it's not always possible to recover monies stolen but if you don't inform your bank, you never know; credit card payments are sometimes easier to recover than bank transfers.

Recovering from having a Remote Access program however, isn't always as easy to rectify because they are getting more and more clever at ensuring that anti-virus programs can't always identify the bogus files.

The best way is to do what is called a "clean install" of your operating system – drastic, I know, but effective. Or – if you have a Windows computer, you can try doing a System Restore to before your bogus files were installed and/or if you have it you can use malware software to remove the offending files. While you are "recovering" your computer you might want to unplug your machine from the Internet in case the scammers left what's called a remote access trojan so they can reconnect to your system.

After you are convinced that your computer is "clean", that's the time to create/change ALL of your passwords and install some type of ad blocking software to keep you from getting any more scam pop-ups.

Keep yourself up to date with the latest scams and crime information by going to <a href="https://www.northyorkshirecommunitymessaging.co.uk">https://www.northyorkshirecommunitymessaging.co.uk</a> (Home Page - North Yorkshire Community Messaging) in order to sign up to NYP Community Messaging programme.

So: until next time .... Stay Safe and Stay Alert!

Mrs Trish Colling
trishcolling@gmail.com
patricia.colling1@northyorkshire.police.uk

### NYP News



### Partner News

## Community SpeedWatch

If you wish to make a complaint about speeding, please email communityspeedwatch@northyorkshire.police.uk and they will get in touch to discuss what options are available. This can range from enforcement from speed vans to members of the Community being trained in the use of a speed gun!

Community Messaging is "Live" If you wish to receive community news via messaging, please visit the North Yorkshire Police website – Community Messaging and sign up or speak with a member of the Safer Neighbourhood Team

### Crimestoppers

If you have any information you would like to pass on in confidence, please contact Crimestoppers on 0800 555 111

## <u>Property Marking</u>

Consider marking your expensive property – such as laptops, iPads, game consoles and TVs. Your local Neighbourhood Team will be happy to assist with this.

Also, register your new property at www.immobilise.com

### **Local News**

Here is where you will see local news posted – could be a forthcoming fete, Show or roadshow. Contact Matthew.Hazelwood@northyorkshire.police.uk to "advertise" your event here!!

For any complaints regarding 101 or other issues, please go to the North Yorkshire Police Website, click – Contact us at the top of the page, then 'complain to us box'

Or go straight to it by this link - https://northyorkshire.police.uk/contact/complain-to-us/











### **Your Local Team**

**Beat Manager** PC1964 Davis

### **PCSOs**

PCSO 5565 Johnson PCSO 5241 Mainprize PCSO 5509 Almond

### **Useful Contact Numbers**

Highways 01609 780 780

NHS 111

Local Dog Warden 01723 232323 Action Fraud 0300 123 2040







Force Twitter - @NYorksPolice

Checkout Facebook and give our page a "like" for updates.

Force Page – North Yorkshire Police