



Hertford Police Report For September 2021 meetings

Hertford crime figures 1st April 2021 to 31st August 2021

Group	Crime Type	2019-20	2020-21	2021-22	Diff 2022 from 2021
Victim Based	Arson & Criminal Damage	28	9	14	+5
	Burglary	4	2	3	+1
	Sexual Offences	10	5	6	+1
	Theft	25	5	16	+11
	Fraud	14	11	14	+3
	Robbery	0	0	0	0
	Vehicle Offences	13	4	3	-1
	Violence against the person	79	36	47	+11
	Total victim based crimes	173	72	103	+31
	Drug Offences	4	10	3	-7
Crimes Against Society	Misc Crimes Against Society	1	5	2	-3
	Possession Of Weapons	3	0	0	0
	Public Order Offences	4	5	8	+3
	Total crimes against society	12	20	13	-7
	Total	185	92	116	+24

August 2021

There were 116 incidents reported in your area during August.

02/08/2021 13:36 – A two vehicle non-injury RTC occurred at the Bartindale Road cross roads junction in Hunmanby. Officers provided assistance at the scene and recovered both vehicles which were heavily damaged.

11/08/2021 14:28 – An elderly resident received a landline phone call from a fraudster who stated her bank was compromised and that the bank and Police were involved in the crime. The fraudster was offering to pay for a taxi to take the elderly resident to the bank to withdraw £9,000 and transfer the money elsewhere. The victim was on the phone for an hour before becoming upset and thankfully having the wherewithal to speak to a neighbour who contacted the Police. Although the Police do not get everything right, we are certainly not involved in a wholesale conspiracy with the nation's banks to defraud the elderly. **If you or any friend/relative receives a call like this, please put the phone down immediately. If you have any elderly friends or relatives who you suspect may be vulnerable to something like this, please give them the confidence that it is okay to simply put the phone down, they are not obliged to speak to these criminals.**

11/08/2021 10:43 – A two vehicle non-injury RTC involving a camper van and car occurred on St Helens Lane in Reighton. The matter was resolved through insurance companies.

11/08/2021 16:56 – A resident was the victim of a scam known as a "Push Fraud". The victim received a phone call from scammers purporting to be from HSBC asking him to verify his security details as they had found fraudulent activity on the account, the scammers said they would send a new bank card within 5 days. The victim stated they needed access to their money before then, so the scammers set up a "virtual card" onto which money could be transferred. The victim transferred two lots of £4,000 (£8,000 total). HSBC have been contacted and confirm a fraud, the money has gone to two TSB but are not hopefully of being able to recover it. The phone numbers used appear to have been spoofed, in that they were actually showing as a genuine HSBC number. **If you are ever in the slightest doubt as to whether the call is genuine, put the phone down and call/visit your bank. Please ensure the other call has ended first before dialling the genuine number. Speak to a trusted relative or friend if you are not comfortable in dealing with these calls.**

15/08/2021 12:59 – A "Gateway to the Wolds" sign belonging to Hunmanby Parish Council In Bloom was removed and left elsewhere in the village, it has since been picked up and returned. Damage was caused to the wooden gate by whoever removed it.

20/08/2021 14:48 – The post box was reported missing from A1039 in Flixton at the Staxton end of the village.

30/08/2021 14:57 – A resident has purchased an item through Facebook marketplace and transferred the money directly to the seller who provided an address in our area. The purchaser attended the address, only to find the occupier was not selling any items and had never heard of her. They had also received a similar visit the day before. If you are buying items through Facebook market place, the safest option is to pay cash or an electronic transfer at the point of collection, when you know you are happy with the goods and have possession of them.

We received 5 reports of concern for safety of individuals in your ward area during August. These incidents invariably relate to people in distress. We work closely with the Street Triage Mental Health Team at Cross Lane who carry Police radios with them, we also have support from Mental Health professionals who work in our control room. This is sadly becoming an increasing trend but we always ensure the people receive the best help available at the time and refer them to other agencies. If necessary, they are referred into the weekly meeting we have with other agencies from around the Borough where we can discuss courses of action to provide best support.

The average time taken to answer 101 calls in August 2021 was 259.95 seconds.

During August we dealt with 857 incidents across the area as a whole, a breakdown of these follows (not inclusive of all incidents): -

- 7 injury/death RTCs.
- 19 damage only RTCs.
- 40 road related offences, drink/drug driving, no insurance/license/dangerous driving/speeding etc...

- 64 reports of suspicious circumstances.
- 6 missing persons.
- 2 firearms incidents.
- 2 hoax calls.
- 1 Domestic Violence Disclosure Scheme – *commonly referred to as 'Clare's Law' The Scheme was introduced to set out procedures that could be used by the police in relation to disclosure of information about previous violent and abusive offending by a potentially violent individual to their partner where this may help protect them from further violent and abusive offending.*
- 73 domestic incidents/violence.
- 93 concern for safety incidents.
- 2 civil disputes.
- 5 animal incidents
- 21 highway disruptions
- 88 violence crimes.
- 8 sexual offences.
- 28 thefts.
- 2 stolen motor vehicles.
- 9 fraud or forgery.
- 3 drug offences.
- 13 criminal damages.
- 3 dwelling or commercial burglaries.
- 2 auto crimes.
- 96 anti-social behaviour reports.

Other News

Please note that in addition to the traditional 999 or 101 we can be contacted on our email address is snafiley@northyorkshire.pnn.police.uk. Please do not report incidents to this email, but if you would like to speak to a member of our team for advice then please use it.

If an incident of Anti-Social Behaviour occurs which you would like Police to deal with then please report this as soon as possible after the event to allow Officers the best chance to deal with the culprits. Please do not wait until next time you happen to bump into an Officer or Parish Councillor. It allows us to make connections with other incidents and deal with individuals for patterns of behaviour rather than incidents in isolation. It does not matter if no suspects have been seen or cannot be identified; we may have this reported on another nearby incident and be able to link them.

If you wish to look at crime statistics, along with stop-searches, news & events and other information for your area, then please visit www.police.uk. There is a multitude of information on this website.

- Still always phone 999 in emergency and 101 to report incidents or crimes.
- 999 text service - <https://northyorkshire.police.uk/contact/emergency-sms-text-service/>
- Local Station but likely not get same day response at present - snafiley@northyorkshire.pnn.police.uk
- General NYP email address - generalenquiries@northyorkshire.pnn.police.uk
- Who to contact for any issue & other agency contact details <https://northyorkshire.police.uk/do-it-online/report-it/>
- NYP service directory - <https://northyorkshire.police.uk/do-it-online/service-directory/>
- General Police advice - <https://www.askthe.police.uk/content/default.mth>
- Silent solution system, helps victims of domestic violence/stalking who cannot talk - <https://northyorkshire.police.uk/contact/the-silent-solution-system/>

North Yorkshire Community Messenger

At the July MS Teams catch up with Police and Councils, it was asked about the possibility of North Yorkshire Community Messenger (NYCM) automatically posting to a Parish Council social media account or web site. Having spoken to our Corporate Communications department, in short, this isn't possible, but...

There is a share option on the bottom of each message, you can share it to a social media account or elsewhere via this. So, if you have an email list, or other distribution list set up of people who are not on community messenger then the messages can be shared to this in a few seconds.

NYCM is a format that all Community Officers have received recent training in and are planning to use more often. It takes a few seconds for you to sign up and receive regular updates about what's occurring in your neighbourhood.

Sign up here - <https://www.northyorkshire.police.uk/what-we-do/tackling-crime/what-you-can-do/community-messaging/>



Derwent & Hertford Rural Watch – September

Let's follow on from where we left off in the August report. If you remember, that was on the topic of bogus callers and online security; hopefully, you will already feel confident enough not to fall victim but here are a few more pointers, just in case 😊

Bogus Callers

Bogus callers use all kinds of tactics to gain access to your home. They are working in the area and noticed something about your property, or they are carrying out some kind of survey designed to save you money (we all want to do that, don't we and that is what bogus callers use against us – our desire for something for nothing!) There are usually two of them, one keeps you busy (distracted) while the other enters part of your home you have not given permission to do, in order to steal whatever they can easily carry. As we get older, it is all too easy to fall victim to this type of crime, so be aware of who you open your door to – your door is your first line of defence and if in any doubt about the person at your door, **shut it/lock it/bolt it** then call the firm they say they are from to double check OR call the Police if you feel it necessary. NEVER give anyone access to your home without knowing who they are, where they are from and why they need access to your home.

Online Security

Today, I received this email 📧

As you can see, it looks harmless enough at first glance ... but look closer. Look at the “sender” address, what is wrong with it? You would expect it to come from donotreply@royalmail or some such, but it does not; it comes from a completely bogus website address (underlined). The “To” information is not correct either, I would expect it to say my name, possibly, but certainly not to say **undelivered-67440@parcel.info**! The scammers “hook” is you only have to pay £2.99 but the moment you give them all your banking details, you can say goodbye to whatever monies you have! So do not swallow the line of “proceed now” as that will take you to another part of their bogus and dangerous website (smart-touch.com.vn) for you to input your personal details.



Royal Mail <Inajutlgi-carissuapnasi704751@mencintamubahagiauntukku.com>
15:20



To: undelivered-67440@parcel.info



Dear Customer

Your package could not be delivered on 16/05/2021 because no customs duties were paid (£2.99). Follow the instructions.

Dispatch Date: 16.07.2021 - 17.07.2021

Reference: 40349/842 - 32540887

Amount to be paid: £2.99

To confirm your shipment of package click the button below

Proceed Now



Do not fall for scams “hook, line & sinker” – be wise, be safe and stay safe online.

If you wish to become a member of the Derwent & Hertford Rural WhatsApp Group, please contact Trish on trishcolling@gmail.com or 07974 913105.

Until next time..... #StaySafe



Community SpeedWatch

If you wish to make a complaint about speeding, please email – communityspeedwatch@northyorkshire.pnn.police.uk and they will get in touch to discuss what options are available. This can range from enforcement from speed vans to members of the Community being trained in the use of a speed gun!

Community Messaging is "Live"

If you wish to receive community news via messaging, please visit the North Yorkshire Police website – Community Messaging and sign up or speak with a member of the Safer Neighbourhood Team

Crimestoppers

If you have any information you would like to pass on in confidence, please contact Crimestoppers on **0800 555 111**

Property Marking

Consider marking your expensive property – such as laptops, iPads, game consoles and TVs. Your local Neighbourhood Team will be happy to assist with this.

Also, register your new property at www.immobilise.com

Local News

Here is where you will see local news posted – could be a forthcoming fete, Show or roadshow. Contact Matthew.Hazelwood@northyorkshire.pnn.police.uk to "advertise" your event here !!

For any complaints regarding 101 or other issues, please go to the North Yorkshire Police Website, click – Contact us at the top of the page, then 'complain to us box'

Or go straight to it by this link - <https://northyorkshire.police.uk/contact/complain-to-us/>



Contact NYP



Your Local Team

Beat Manager

PC1964 Davis

PCSOs

PCSO 5565 Johnson

PCSO 5241 Mainprize

PCSO 5509 Almond

Useful Contact Numbers

Highways	01609 780 780
NHS	111
Local Dog Warden	01723 232323
Action Fraud	0300 123 2040



Local Twitter – [@NYP_FileySNA](#)

Force Twitter – [@NYorksPolice](#)

Checkout Facebook and give our page a “like” for updates.

Local Page – Filey Police

Force Page – North Yorkshire Police